

EDUCATIONAL AGENDA

MONDAY, October 28, 2024

ATM Security Academy IX - Monday Track

1:00-2:15 PM

Dealing Effectively with the Most Common ATM Lock Issues in the Field - Including Damaged/Broken Locks

ATM security in the field is more important than ever - and a solid working knowledge and ability to resolve real world ATM Lock problems is now essential information for all successful US retail ATM Operators.

2:30-4:15 PM

Diagnosing and Managing Your Most Challenging ATM Hardware, Software, and Security Issues

Exceptional technical training from leading ATM manufacturer experts & top ATM parts/repair industry professionals - sharing valuable ABCs, tips, tricks, and techniques - including fighting current RMS remote jackpotting threats.

- Expert manufacturer “checklists” for your ATM installs and operational processes & procedures - best practices to ensure your ATM terminals are properly configured when installed...and stay that way.
- Helpful insights on accurately diagnosing ATM software/hardware issues remotely & in the field - including what your ATM manufacturer error codes are telling you.
- Real-world lowdown and essential information from expert US ATM parts/repairs professionals on evaluating and managing the most commonly encountered ATM equipment, parts, repairs, and replacement issues.

- Answers to your most challenging ATM hardware/software installation, repair, and maintenance questions - from some of America's top retail ATM manufacturer and parts/repair professionals.

NAC2024 Workshop - New Revenue Streams for ATM Operators

4:15-5:15 PM

Strengthen and Expand Your ATM Business with Complimentary Diversified Products and Services

The latest scoop on current money-making business opportunities that are viable real-world options for ATM Operators to successfully diversify and leverage existing customer relationships for better profitability:

- ATM-Based Advertising
- Mobile Device Recharging
- New Kiosk-Based Gaming/Sportsbook
- Unique New Vending Business Models
- Proven Self-Service Kiosk Programs
- ...& MORE

Gain valuable information and insights on successful field-tested business opportunities, readily integrated into existing retail ATM back office and route operations. Hear from fellow ATM Operators who have successfully diversified their ATM businesses, leveraging technical skills, route-business knowhow, and client relationships – to improve the bottom line and expand business horizons.

5:30-7:00 PM

NAC2024 Exhibit Hall Grand Opening CASH COLLABORATION WELCOME RECEPTION

TUESDAY, October 29, 2024

ATM NATION - Main Day Program

8:30-10:00 AM

"Money Makes the World Go 'Round" Networking Breakfast

11:30 AM - 1:15 PM

ATM Nation Cash Lovers Luncheon & Opening Session

- Welcome from NAC
- NAC2024 Platinum Sponsor Presentation, Nancy Gail Daniels, Chief Revenue Officer - Hyosung Innovue America
- Congressional Message to ATM Nation
- US Federal Reserve - Latest Cash Survey Results & Trends

1:30-2:30 PM

1/1/25 PCI Keypad ATM Compliance Requirements | Impending NFC "Tap & Go" Technology at US Retail ATMs

Manufacturer/Operator experts share essential information and insights on the imminent PCI ATM keypad mandates & the growing consideration of whether now's the time to implement NFC "touchless" technology on retail ATMs. Learn what's needed to keep your cash terminals compliant, fully functional, and state-of-the-art during these tech transitions.

ATM Security Academy IX - Tuesday Track

2:30-3:15 PM

Effectively Addressing Current Physical and Cyber Threats Against Your ATMs, Cash & People

The latest protective/proventitive measures now available for US Independent ATM Operators to secure their ATM terminals, cash, and field personnel. Insights from the initial rollout of NAC's nationwide US SecureATM database. Law enforcement & ATM security specialists share data and advice to help ATM Operators stay safer in the field and best protect against physical and cyberattack.

3:30-4:15 PM

Using Audit-Locks to Address ATM Internal Theft; Newest Generation ATM Lock Product Rollouts

Gain a better understanding of the significant benefits now available for retail ATM Operators made possible by state-of-the-art ATM Audit-Lock technology – how Audit-Locks work, how to deploy/operate Audit-Locks effectively and efficiently on your route, and why they represent a real game changer in helping address internal theft & reducing your vault cash exposures.

4:15-5:00 PM

Current NAC Legal / Regulatory / Legislative Advocacy Initiatives - Industry Unity, Strength, Protection & Power

- Safe Access to Cash Act – Update on NAC’s current top priority DC initiative seeking federal law enforcement protection for all bank-owned and bank- sponsored ATMs
- VISA/Mastercard Class Action Antitrust Litigation – Latest status update from legal counsel for industrywide class action litigation on behalf of ALL US Independent ATM Operators – seeking go-forward structural relief & legal damages recoveries dating back to 2007.
- ATM Vault Cash Bank Account Access – Report on current efforts by NAC to restore reasonable access to essential banking services for IADs across America.
- Payment Choice Act & State/Local Cash Acceptance Laws – NAC’s continuing efforts to enact universal cash acceptance laws at federal, state & local levels to ensure consumers’ ongoing ability to pay with cash.

5:00-6:30 PM

“ATM Nation Cash Fest” Networking Reception

WEDNESDAY, October 30, 2024

ATM NATION - Concluding Educational Program

8:30-10:00 AM

“LAST HAND” Networking Breakfast

10:00-11:00 AM

Keys to Enforceable and Advantageous ATM Location/Site Agreements & Vendor Contracts

Important insights, information, and answers to your questions from longtime multi-industry commercial, contractual, and financial services attorney, business expert, and NAC Executive Director, Bruce Renard, covering important considerations for US retail ATM placement agreements and other applicable vendor/supplier ATM industry contracts.